



GLEN INNES SEVERN COUNCIL

Renal Dialysis Assistance Policy

RESOLUTION NUMBER:	21.09/20	MEETING:	24 September 2020
	21.10/13		24 October 2013
	15.08/11		25 August 2011

Aims

Glen Innes Severn Council recognises and understands that customers using haemodialysis machines at home need large quantities of water. This policy aims to assist such customers in meeting the financial constraint that may be imposed through excess water charges.

Policy Statement

Council will, on receipt of a written request from a renal management clinic or medical practitioner, on behalf of a haemodialysis patient, reduce the charge for water usage during the period of treatment. That amount will be calculated with reference to and in accordance with the dates of treatment identified in the letter of request, and the estimated volume of water required by the patient's individual treatment regime, in order for the patient not to incur any additional water usage expenses pertaining to the actual treatment.

Council will supply sufficient capacity in garbage collection services to receive additional consumables (non-medical waste) associated with treatment at no additional cost.

Council will endeavour to maintain an accurate register of current haemodialysis patients and their treatment locations. Patients may be added to this register on request and removed from the register at the end of treatment or in the absence of evidence that treatment is continuing.

Residences where treatment occurs may be identified by a marker placed adjacent to the property that should alert Council staff in the event of a water supply interruption. Council staff attending a supply interruption will endeavour to advise patients immediately of such interruption by personal or other contact.

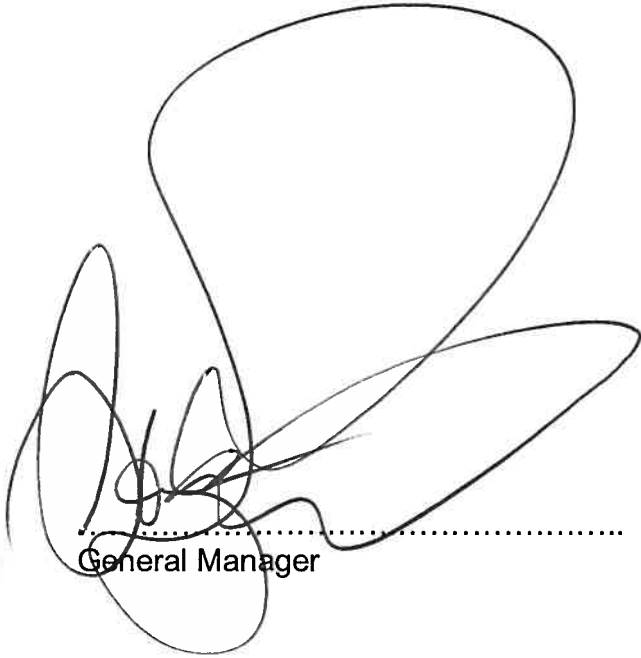
Implementation and Communication

It will be the responsibility of the Manager of Integrated Water Services to induct staff into this Policy and related procedures. It will be the responsibility of the Coordinator of Integrated Water Services to ensure implementation of this policy by field staff.

Reference Number:	Version Number: 3 Date: 24/09/20	Review Date: September 2023	Responsible Officer: MIWS
Related Documents:			

Variation and Review

This Policy shall be reviewed every three (3) years, or earlier if deemed necessary, to ensure that it meets the requirements of legislation and the needs of Council. The term of this policy does not expire on the review date, but shall continue in force until superseded, rescinded or varied either by legislation or a new resolution of Council.



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General Manager

4/10/20
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Date

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Related Documents:			